



ETHICAL COLLECTION QUESTIONNAIRE

Below is the set of questions that you will find in the online questionnaire. Please read these through to get a feel for the level of questions you will have to tackle, and the sort of information you will have to gather.

Detailed answers will be required for each question, as demonstrated immediately below.

Examples of answers to questions

Question: Do you provide recycling facilities for guests?

Example answer: *"Every guest cottage has separate bins for: paper & card; plastic; glass; food waste and non-recyclable waste."*

Question: Have you taken any other measures, not mentioned above, to manage your waste?

Example answer: *"We take all our towels, bath robes and bed linen to a local clothes recycling charity when they reach the end of their useful lives. This charity turns them into fibre-filling for recyclable nappies."*

1. Environment questions

Supporting your local businesses (keeping down grocery 'miles')

- Do you get more than 50% of your non-food supplies from locally owned shops and businesses? (Details about your food buying should be submitted in the separate 'Food' section.)
- Have you made any other particular efforts, not already mentioned above, to support your local businesses?

Dealing with your waste

- Do you provide recycling facilities for guests?
- Do you recycle more than 50% of the waste generated by your business (this includes biological or 'green' waste from your kitchen)?
- Do you have a reed-bed sewage system, composting toilets or similar system?
- Have you taken any other measures, not mentioned above, to manage your waste?

Saving water

- Do you have low-flow taps or low-flow shower heads?
- Do you have water-efficient or dual-flush toilet cisterns?
- Do you have a rainwater harvesting system?
- Do you have a grey-water recycling system?
- Have you taken any other measures, not mentioned above, to reduce and manage your water use?

Saving and making your own energy

Please tick if you have:

- insulation that goes beyond the usual legal requirements
- low-energy lighting systems (covering the majority of the building)
- intelligent lighting systems (i.e. movement-sensitive or time-programmed)
- solar photovoltaic panels
- solar hot-water (thermal) system
- an on-site wind turbine
- a biomass boiler
- a ground-source heat pump
- mains-supplied energy from a renewable energy supplier

If you have ticked any of the above, please describe what you have done in more detail.

- Have you installed any other systems or taken any other measures, not mentioned above, to save or generate energy?

Building naturally

Please tick if any newly built or newly renovated parts of your buildings contain a high proportion of any of the following:

- locally or regionally occurring natural materials (for example, local stone)
- eco/organic (non-VOC) paints
- reclaimed/recycled materials
- natural fibre insulation
- natural renders or plaster

If you have ticked any of the above, please describe what you have done in more detail.

- Have you taken any other positive steps in the design or construction of your building, other than those mentioned above, to reduce its environmental impact?

Cleaning your rooms and indulging your guests, naturally

- Are your towels and bed linen made from natural fibres CERTIFIED as organic?
- Do you use natural (plant-based, non-petrochemical) cleaning products in your place?
- If you provide bathroom treats (shampoo, soap, etc), are they natural and/or organic (i.e. do they avoid the use of petrochemicals)?
- Do you take any other measures, not mentioned above, to reduce the environmental impact of your cleaning and house-keeping?

Guests' travel and your own vehicles

- Do you provide bicycles for guests to use?
- Do you actively encourage guests to use public transport when staying with you?
- Do you use any alternative fuel (LPG/LNG, hybrid/dual-fuel, electric or biodiesel) vehicle(s)?
- Have you taken any other measures, not mentioned above, to reduce the impact of your own and your guests' travel?

Conserving and improving local wildlife

- Have you done any work to protect or improve local biodiversity and conservation?

Other bits and bobs

- Do you make a special effort to let guests know about their social and environmental responsibilities while staying at your property?
- Do you offset all of the carbon emissions generated by your business activities?
- Have you won any awards or accolades for your environmental efforts?
- Do you have anything else you would like to tell us about your environmental efforts so far?
- **Future plans:** please tell us about any plans you have for future environmental work.

If you have any comments about our Environment questions, or suggestions for new questions, please let us know.

2. Community questions

- Do you make a particular effort to use your business and/or property to play a positive role in your local or wider community
Please describe in detail.
- **Future plans:** please tell us about any plans you have for future work in your community.

If you have any comments about our Community questions, or suggestions for new questions, please let us know.

3. Food questions

Please tell us what percentage of the food you provide for your guests comes from each of the following sources (note: we define 'locally-produced' food as coming from within 50 miles of your property):

- Locally-produced food from a small independent shop/supplier
- Certified organic food from a small independent shop/supplier
- Locally-produced, certified organic food from a small independent shop/supplier
- Non-local/non-organic food from a small independent shop/supplier
- Locally-produced food from a supermarket chain/national supplier
- Certified organic food from a supermarket chain/national supplier
- Non-local/non-organic food from a supermarket chain/national supplier
- Home-cooked food (bread, jams, etc)
- Home-grown veg/home-reared meat/eggs
- Other (please describe)

(Total must come to 100%)

- Are you certified as 'organic' by an officially recognised organisation? If yes, by which organisation.
- Why do you think you deserve a Food stamp? Please include details of any initiatives you are particularly proud of.
- **Future plans:** please tell us about any future plans you have to support local and organic food.

If you have any comments about our Food questions, or suggestions for new questions, please let us know.